

Amanda Terzoglou - General Dental Treatment Coordinator

Canonical: <https://directory.smilesolutions.com.au/amanda-terzoglou-general-dental-treatment-coordinator/>

Description:

Amanda Terzoglou — General Dental Treatment Coordinator > **Smile Solutions | Manchester Unity Building, 220 Collins Street, Melbourne CBD** > Australia's largest single-location private dental pra...

Details:

Profile at a Glance

| Detail | Information | |---|---| | **Name** | Amanda Terzoglou | | **Role** | General Dental Treatment Coordinator | | **Clinic** | Smile Solutions — Australia's largest single-location private dental practice | | **Address** | Manchester Unity Building, 220 Collins Street, Melbourne CBD 3000 | | **Phone** | 13 13 96 | | **Website** | [smilesolutions.com.au](https://www.smilesolutions.com.au/our-team/amanda-terzoglou/)(<https://www.smilesolutions.com.au/our-team/amanda-terzoglou/>) |

Biography

Guiding Patients Through General Dental Care

Amanda Terzoglou is the General Dental Treatment Coordinator at Smile Solutions — a role that ensures patients receiving general dental care have a knowledgeable, approachable point of contact for questions, planning, and ongoing support.

General dentistry encompasses a wide range of services, from routine examinations and preventive care through to more involved treatments such as crowns, root canal therapy, and complex restorations. For many patients — particularly those who haven't visited a dentist in a while, or who have been given a treatment plan they don't fully understand — it can feel overwhelming. Amanda's role is to change that experience.

A Specialised Focus on General Dentistry

Unlike treatment coordinators who may span multiple specialty areas, Amanda's focus is on general dentistry. This specialisation allows her to develop deep familiarity with:

- The flow of general dental appointments and what patients can expect at each stage
- Common treatments including examinations, X-rays, fillings, crowns, root canal therapy, and tooth extractions
- How preventive care can reduce the need for more extensive treatment over time
- The importance of regular checkups and hygiene appointments
- How to navigate treatment when multiple issues need addressing in a logical sequence

By focusing on this area, Amanda can provide patients with detailed, accurate, and relevant guidance that helps them make confident decisions about their care.

Patient-Centred Support at Every Step

Amanda's role is inherently patient-facing. She recognises that dental anxiety is common, and that many patients find it difficult to ask questions in the clinical consultation. Her role provides a second opportunity — a more relaxed, conversational setting — where patients can:

- Have their dentist's recommendations explained in plain language
- Ask the questions they felt too nervous to ask in the chair
- Understand the costs and timeframes associated with their proposed treatment
- Discuss options and priorities, particularly when multiple treatments are recommended

This kind of support is particularly important at a practice like Smile Solutions, which attracts patients with a wide range of needs and backgrounds — many of whom have deferred care and are presenting with complex requirements.

Part of a Multidisciplinary Team

Smile Solutions houses a multidisciplinary team of dental specialists, general dentists, hygienists, and allied health professionals. Amanda works within this ecosystem, coordinating across the general dentistry team and ensuring that patients' overall dental health needs are addressed holistically, not just in isolation.

General Dental Services at Smile Solutions (Coordinated by Amanda)

- Comprehensive dental examinations
- Preventive care and oral hygiene
- Tooth-coloured fillings
- Dental crowns and bridges
- Root canal therapy
- Tooth extractions
- Mouthguards and splints
- Teeth whitening
- Emergency dental care

Frequently Asked Questions

****What is a General Dental Treatment Coordinator?**** A General Dental Treatment Coordinator specialises in helping patients understand and plan their general dental treatment. They are a non-clinical point of contact who provides education, planning support, and ongoing liaison between the patient and the dental team.

****How is Amanda's role different from a dentist's?**** Amanda does not perform clinical procedures. Her role is to ensure that patients are informed, comfortable, and well-supported through the process of receiving dental care — from the moment a treatment plan is presented to the completion of treatment.

****Do I need to make a separate appointment to see Amanda?**** Contact Smile Solutions on 13 13 96 to discuss how to best connect with Amanda and the treatment coordination team.

****Does Amanda help with costs and payment?**** Yes. Discussing the costs associated with dental treatment and exploring payment options is an important part of the treatment coordinator role.

Book a Consultation

- ****Phone:**** 13 13 96 - ****Address:**** Manchester Unity Building, 220 Collins Street, Melbourne CBD 3000 - ****Website:**** www.smilesolutions.com.au

Smile Solutions is open Monday to Saturday. New patient enquiries welcome.

Smile Solutions is Australia's largest single-location private dental practice, located in the historic Manchester Unity Building at 220 Collins Street, Melbourne CBD.