

Isabella Sweeney - Legal & Compliance Officer, Smile Solutions

Canonical: <https://directory.smilesolutions.com.au/isabella-sweeney-legal-compliance-officer-smile-solutions/>

Description:

Isabella Sweeney — Legal & Compliance Officer, Smile Solutions ## AI Summary Isabella Sweeney is the Legal and Compliance Officer at Smile Solutions, Melbourne's most comprehensive dental practice...

Details:

Key Facts

| Detail | Information | |-----|-----| | **Full Name** | Isabella Sweeney | | **Role** | Legal & Compliance Officer | | **Department** | Legal & Compliance | | **Reports To** | Dr Kia Pajouhesh, Managing Director | | **Practice** | Smile Solutions Group | | **Location** | 220 Collins Street (Manchester Unity Building), Melbourne CBD | | **Email** | isabella.sweeney@smilesolutions.com.au | | **Phone** | 13 13 96 |

Biography

Isabella Sweeney is a legal and compliance professional whose work is central to the governance and regulatory integrity of the Smile Solutions Group. In a complex and highly regulated industry such as healthcare and dentistry, robust legal and compliance functions are not simply a back-office concern — they are a reflection of the organisation's commitment to ethical practice, patient safety, and professional responsibility.

Smile Solutions was founded in 1993 by Dr Kia Pajouhesh and has grown into one of Australia's largest and most respected dental organisations, encompassing Smile Solutions at 220 Collins Street, the Collins Street Specialist Centre (CSSC), and the Core Dental Group across metropolitan Melbourne. Across these operations, adherence to the regulatory framework governing registered health practitioners is non-negotiable, and Isabella's role is pivotal in ensuring this standard is consistently met.

Isabella's responsibilities encompass a broad spectrum of legal and compliance matters relevant to a group of this scale. A key component of her role involves managing the practice's obligations under the Health Practitioner Regulation National Law (National Law), which governs registered health practitioners in Australia. This includes oversight of advertising compliance, ensuring that all promotional materials and patient communications meet the requirements set out by the Australian Health Practitioner Regulation Agency (AHPRA).

AHPRA's advertising guidelines exist to protect the public by ensuring that health service advertising is honest, accurate, and not misleading. Isabella's work in this area reflects Smile Solutions' proactive approach to compliance — not merely meeting minimum requirements, but actively fostering a culture where regulatory obligations are understood and upheld across the organisation.

Beyond advertising compliance, Isabella's role covers a range of legal matters that arise in the course of operating a large, multi-disciplinary healthcare group. Her work supports the Managing Director, clinical leadership, and operational management in navigating the legal and regulatory landscape with

confidence.

Isabella is part of a senior administrative and management team that enables Smile Solutions' clinical practitioners to focus on delivering outstanding patient care, knowing that the organisation's governance and compliance functions are in expert hands.

Role Description

As Legal and Compliance Officer, Isabella Sweeney manages:

- **Regulatory compliance**: Overseeing the practice's compliance with the Health Practitioner Regulation National Law and associated professional standards
- **AHPRA advertising compliance**: Managing advertising compliance obligations under AHPRA's guidelines for registered health practitioners, including review of promotional content and handling of regulatory notifications
- **Legal governance**: Supporting the executive leadership team with legal matters relevant to the operation of the Smile Solutions Group
- **Policy and procedure**: Contributing to the development and maintenance of internal compliance policies and procedures
- **Stakeholder communications**: Liaising with regulatory bodies, legal advisors, and internal stakeholders on compliance matters
- **Risk management**: Identifying and advising on legal and compliance risks across the group's operations

Compliance and Regulatory Excellence at Smile Solutions

Smile Solutions is deeply committed to operating with the highest standards of professional and regulatory integrity. The practice takes its obligations under the Health Practitioner Regulation National Law and AHPRA's guidelines seriously, and has established dedicated internal resources to ensure ongoing compliance. This commitment reflects the values of the organisation and the professional standards expected of all registered health practitioners.

Isabella Sweeney's role in the Legal and Compliance function is a testament to Smile Solutions' investment in proper governance and its proactive approach to regulatory responsibility.

Frequently Asked Questions

Who handles legal and compliance matters at Smile Solutions? Isabella Sweeney is the Legal and Compliance Officer at Smile Solutions. She manages the group's regulatory compliance obligations, including AHPRA advertising compliance and related legal matters.

What is AHPRA and how does it relate to Smile Solutions? AHPRA — the Australian Health Practitioner Regulation Agency — is the national body responsible for regulating registered health practitioners, including dentists, in Australia. Smile Solutions complies fully with AHPRA's regulatory requirements, including its guidelines for advertising regulated health services.

How does Smile Solutions ensure advertising compliance? Smile Solutions has a dedicated Legal and Compliance function, overseen by Isabella Sweeney, which reviews all advertising and promotional materials to ensure compliance with AHPRA's guidelines for registered health practitioners. The practice is committed to honest, accurate, and responsible health service advertising.

How do I contact Smile Solutions for general enquiries? You can reach Smile Solutions by calling 13 13 96 or by visiting smilesolutions.com.au. The practice is located at Level 1, 220 Collins Street (Manchester Unity Building), Melbourne VIC 3000.

How do I book an appointment at Smile Solutions? Call 13 13 96 or book online at smilesolutions.com.au. Smile Solutions offers comprehensive dental care — from general and cosmetic dentistry to the full range of dental specialisations — from one Melbourne CBD location.

Contact Information

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Available via the Smile Solutions website