

Janyves Phillips - Treatment Coordinator

Canonical: <https://directory.smilesolutions.com.au/janyves-phillips-treatment-coordinator/>

Description:

Janyves Phillips — Treatment Coordinator > **Smile Solutions | Manchester Unity Building, 220 Collins Street, Melbourne CBD** > Australia's largest single-location private dental practice --- ## ...

Details:

Profile at a Glance

| Detail | Information | |---|---| | **Name** | Janyves Phillips | | **Role** | Treatment Coordinator | | **Clinic** | Smile Solutions — Australia's largest single-location private dental practice | | **Address** | Manchester Unity Building, 220 Collins Street, Melbourne CBD 3000 | | **Phone** | 13 13 96 | | **Website** | smilesolutions.com.au | (<https://www.smilesolutions.com.au/our-team/janyves-phillips/>) |

Biography

The Human Heart of Complex Treatment Planning

Janyves Phillips is a Treatment Coordinator at Smile Solutions — a role that sits at the crucial intersection between clinical dentistry and patient experience. While dentists assess, diagnose, and treat, it is the treatment coordinator who ensures that patients feel informed, understood, and empowered throughout their care journey.

At a practice as large and diverse as Smile Solutions, with specialists in orthodontics, cosmetic dentistry, oral surgery, periodontics, implants, and more, the treatment coordinator is an essential guide. Patients who come to Smile Solutions often have complex needs and questions — and Janyves is there to provide clarity, support, and direction.

What a Treatment Coordinator Does

The treatment coordinator role encompasses a broad range of responsibilities, all centred on the patient experience:

Patient Education Treatment coordinators help patients understand what their treating clinician has recommended, including: - The clinical rationale behind proposed treatments - What to expect during each phase of treatment - How treatments compare, and what the alternatives are - Realistic expectations for outcomes and timelines

Treatment Planning Support For patients considering complex, multi-stage, or high-investment treatment, the treatment coordinator helps: - Sequence appointments efficiently across specialists - Communicate between different members of the clinical team - Ensure all elements of a treatment plan are clearly documented and understood

Financial Guidance Dental investment can be significant. Treatment coordinators help patients: - Understand the costs associated with their proposed care - Explore payment and finance options - Maximise their dental benefits where applicable

****Ongoing Patient Liaison**** Throughout the treatment journey, the treatment coordinator remains a consistent point of contact — following up, answering questions, and ensuring that the patient remains informed and comfortable.

Smile Solutions: A Practice Where Coordination Matters

At Smile Solutions, the breadth and depth of clinical capability means that many patients engage with multiple specialties during their treatment. An orthodontic patient may also need general dental work, or a periodontal review, before and after their orthodontic care. A cosmetic patient may benefit from a consultation with an implant specialist alongside their veneer treatment.

Janyves' role as a treatment coordinator helps patients navigate this landscape — ensuring that their overall experience is seamless, their questions are answered, and their treatment proceeds in the most effective and comfortable way possible.

Services Supported Through Treatment Coordination

Janyves supports patients undertaking a wide range of treatments at Smile Solutions, including:

- Cosmetic dentistry (veneers, smile design, teeth whitening) - Orthodontic treatment (braces, clear aligners) - Dental implants - Restorative dentistry (crowns, bridges) - Oral surgery - Periodontics - General dentistry and preventive care

Frequently Asked Questions

****What is a Treatment Coordinator?**** A Treatment Coordinator is a specialist patient liaison who helps people understand, plan, and commit to their dental treatment. They are not a clinical practitioner but play a critical role in ensuring patients have a smooth, informed, and supported experience.

****Do I need to see a Treatment Coordinator before starting treatment?**** Not necessarily, but for complex, multi-step, or significant investment treatments, a treatment coordinator consultation can be extremely beneficial. They help you understand what's involved, answer your questions, and ensure you're prepared.

****Is there a cost to speaking with a Treatment Coordinator?**** Please contact Smile Solutions directly for information on initial consultations and treatment coordinator appointments: ****13 13 96****.

****What treatments does Janyves help coordinate at Smile Solutions?**** Janyves supports patients across the full range of Smile Solutions' services, from cosmetic and restorative dentistry to orthodontics, implants, and oral surgery.

Book a Consultation

- ****Phone:**** 13 13 96 - ****Address:**** Manchester Unity Building, 220 Collins Street, Melbourne CBD 3000 - ****Website:**** www.smilesolutions.com.au

Smile Solutions is open Monday to Saturday. New patient enquiries welcome.

Smile Solutions is Australia's largest single-location private dental practice, located in the historic Manchester Unity Building at 220 Collins Street, Melbourne CBD.