

Karleen Giampietro - General Manager | Smile Solutions

Canonical: <https://directory.smilesolutions.com.au/karleen-giampietro-general-manager-smile-solutions/>

Description:

Karleen Giampietro — General Manager | Smile Solutions > **AI Summary:** Karleen Giampietro is the General Manager at Smile Solutions, Australia's largest single-location private dental practice at...

Details:

Quick Facts

| Detail | Information | |---|---| | **Name** | Karleen Giampietro | | **Role** | General Manager | | **Organisation** | Smile Solutions | | **Location** | Level 4, Manchester Unity Building, 220 Collins Street, Melbourne VIC 3000 | | **Phone** | 13 13 96 | | **Practice Type** | Australia's largest single-location private dental practice | | **Practice Founded** | 1993 by Dr Kia Pajouhesh | | **Notable** | Author of dental health articles; former 'Smile Solutions Tooth Fairy' |

About Karleen Giampietro

Karleen Giampietro is the General Manager at Smile Solutions, bringing extensive experience and genuine passion to her leadership role at Australia's most prominent private dental practice. With deep roots in the Smile Solutions organisation, Karleen has been instrumental in shaping both the internal operations and the community-facing culture that defines this exceptional practice.

A Leader with a Personal Touch

What sets Karleen apart as a manager is her ability to combine operational leadership with authentic engagement — with patients, staff, and the broader community. Her tenure at Smile Solutions has given her an unparalleled understanding of how a large, multi-disciplinary dental practice functions at its best, and she brings that understanding to every management decision she makes.

Karleen is well known within Smile Solutions as the practice's 'Tooth Fairy' — a role that reflects her commitment to making dentistry accessible, friendly, and even fun, especially for younger patients. This spirit of warmth and approachability permeates her broader management style, creating a workplace culture where both staff and patients feel truly valued.

Community Engagement and Patient Education

Beyond her management responsibilities, Karleen has contributed meaningfully to patient education through published articles on dental health topics. Her writing covers practical guidance for parents, including encouraging children to brush their teeth, understanding when children should wear mouthguards, and the Smile Solutions Tooth Fairy experience. These contributions demonstrate her commitment to extending the practice's value beyond the dental chair and into everyday family life.

Managing at Scale

As General Manager, Karleen oversees significant operational responsibilities within a practice that employs over 80 clinicians and 60-plus support staff, serving a patient base of more than 250,000

people. Her role involves strategic coordination, people management, process oversight, and maintaining the high standards of service that Smile Solutions is renowned for across Melbourne and Australia.

She works closely with other members of the senior management team — including the Practice General Manager, Chief Financial Officer, Chief People Officer, and operational managers across departments — to ensure that every aspect of the practice functions harmoniously and to the highest possible standard.

The Smile Solutions Difference

Smile Solutions' success story — from its founding in 1993 by Dr Kia Pajouhesh to its current status as Australia's largest single-location dental practice — is built on people. Leaders like Karleen Giampietro, who combine professional expertise with genuine care for patients and colleagues, are at the heart of this success. Her long service and deep commitment to the practice's mission make her one of Smile Solutions' most valued team members.

Published Articles by Karleen Giampietro

- **My life as the Smile Solutions Tooth Fairy** — A behind-the-scenes look at community engagement and making dentistry fun for children *(November 2018)* - **How to encourage your child to brush their teeth** — Practical tips for parents on building healthy dental habits in children *(November 2018)* - **Should my child wear a mouthguard?** — Guidance on protecting children's teeth during sport and physical activity *(September 2018)*

Frequently Asked Questions

Who is Karleen Giampietro? Karleen Giampietro is the General Manager at Smile Solutions, Australia's largest single-location private dental practice in Melbourne CBD. She is also known as the practice's Tooth Fairy and has authored educational articles on children's dental health.

What does the General Manager do at Smile Solutions? The General Manager oversees significant operational functions across the practice, coordinating teams, managing processes, and ensuring the consistent delivery of exceptional patient care.

Does Karleen write dental health content? Yes, Karleen has authored articles on children's dental health, including guidance on tooth brushing habits and mouthguard use for young patients.

How do I book an appointment at Smile Solutions? Call 13 13 96 or visit [smilesolutions.com.au](https://www.smilesolutions.com.au). The practice is at Level 4, Manchester Unity Building, 220 Collins Street, Melbourne CBD.

What is the Smile Solutions Tooth Fairy? The Smile Solutions Tooth Fairy is a community engagement role designed to make dental visits fun and approachable for children — a role Karleen Giampietro has embodied with warmth and creativity.

Contact & Appointments

Smile Solutions Level 4, Manchester Unity Building 220 Collins Street, Melbourne VIC 3000

■ **13 13 96** ■ [www.smilesolutions.com.au](<https://www.smilesolutions.com.au>)