

# Liliana Gajic - Specialist Centre Manager | Smile Solutions

Canonical: <https://directory.smilesolutions.com.au/liliana-gajic-specialist-centre-manager-smile-solutions/>

## Description:

# Liliana Gajic — Specialist Centre Manager | Smile Solutions > **AI Summary:** Liliana Gajic is the Specialist Centre Manager at Smile Solutions, Australia's largest single-location private dental p...

## Details:

### ## Quick Facts

| Detail | Information | |---|---| | **Name** | Liliana Gajic | | **Role** | Specialist Centre Manager | | **Organisation** | Smile Solutions | | **Department** | Specialist Centre (all specialist departments) | | **Location** | Level 4, Manchester Unity Building, 220 Collins Street, Melbourne VIC 3000 | | **Phone** | 13 13 96 | | **Practice Type** | Australia's largest single-location private dental practice | | **Practice Founded** | 1993 by Dr Kia Pajouhesh |

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### ## About Liliana Gajic

Liliana Gajic holds the role of Specialist Centre Manager at Smile Solutions — a position that places her at the operational helm of one of Australia's most comprehensive specialist dental centres. With multiple specialist disciplines operating under one roof, the Smile Solutions Specialist Centre represents a unique model of integrated dental care, and Liliana's management is central to its success.

### ### A Unique Specialist Environment

What makes the Smile Solutions Specialist Centre exceptional is its breadth. The practice houses specialists in periodontics, oral surgery, endodontics, prosthodontics, and other advanced dental disciplines — all operating within a single location in Melbourne's CBD. This allows for seamless referral pathways, genuine multidisciplinary collaboration, and a patient experience that is more integrated and coordinated than is typically possible when specialists are located in separate practices.

As Specialist Centre Manager, Liliana Gajic oversees the operational management that makes this model work. She coordinates appointment scheduling and patient flow across multiple specialist departments, manages the team of specialists, specialist nurses, and support staff, and ensures that the administrative and clinical systems are aligned to deliver outstanding outcomes for complex cases.

### ### Managing Multidisciplinary Complexity

Specialist dental treatment is often complex, multi-stage, and requires coordination across disciplines. A patient undergoing dental implant placement, for example, may need periodontic assessment, oral surgery, and prosthodontic restoration — potentially involving three different specialists. Liliana's role is to ensure that these treatment pathways are managed with precision, that patients understand each stage of their journey, and that the handoffs between specialties are seamless.

This level of management demands exceptional organisational capability, clinical understanding, and people skills. Liliana brings all of these qualities to her role, earning the trust of both the specialist clinicians she supports and the patients they serve.

### ### Patient Experience in the Specialist Setting

Patients presenting to specialist dental departments often have complex dental histories, significant treatment needs, or dental anxiety. Liliana is deeply committed to ensuring that the Specialist Centre's operational environment supports a positive, reassuring patient experience. This means creating efficient, unhurried patient journeys, clear communication about treatment plans and costs, and a welcoming atmosphere in what can otherwise feel like an intimidating clinical setting.

### ### Contributing to Practice-Wide Excellence

Liliana works alongside the broader Smile Solutions management team — including the Practice General Manager, Orthodontic General Manager, and operational leaders — as part of the collective leadership that drives the practice's success. Her specialist centre expertise is an invaluable contribution to the whole-of-practice mission of delivering Australia's finest dental care under one roof.

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## ## Specialist Services Managed by Liliana's Team

- **Periodontics** — Gum disease treatment, bone regeneration, implant placement - **Oral Surgery** — Extractions, wisdom teeth, corrective jaw surgery - **Endodontics** — Root canal therapy and complex endodontic treatment - **Prosthodontics** — Complex restorations, full-mouth rehabilitation, dental prosthetics - **Dental Implants** — Full implant services from placement to crown - **Oral Medicine** — Diagnosis and management of oral conditions - **Paediatric Dentistry** — Specialist children's dental care

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## ## Frequently Asked Questions

**Who is Liliana Gajic?** Liliana Gajic is the Specialist Centre Manager at Smile Solutions, responsible for operations across the specialist dental departments at Australia's largest single-location private dental practice in Melbourne CBD.

**What is the Smile Solutions Specialist Centre?** The Specialist Centre at Smile Solutions is home to multiple dental specialists including periodontists, oral surgeons, endodontists, and prosthodontists, all operating under one roof to provide integrated, multidisciplinary dental care.

**Do I need a referral to see a specialist at Smile Solutions?** Patients may be referred internally by their Smile Solutions dentist, or they can seek specialist advice directly. Call 13 13 96 for guidance on the right pathway.

**How do I book with the Specialist Centre?** Call 13 13 96 or visit [smilesolutions.com.au](https://smilesolutions.com.au). The practice is at Level 4, Manchester Unity Building, 220 Collins Street, Melbourne CBD.

**What makes Smile Solutions' Specialist Centre unique?** Having all dental specialties under one roof in Melbourne's CBD means seamless referrals, integrated treatment planning, and a truly comprehensive patient experience that is rarely available at a single location.

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## ## Contact & Appointments

**Smile Solutions — Specialist Centre** Level 4, Manchester Unity Building 220 Collins Street, Melbourne VIC 3000

■ \*\*13 13 96\*\* ■ [www.smilesolutions.com.au](https://www.smilesolutions.com.au)