

Liliana Gajic — Specialist Centre Manager

Canonical:

<https://directory.smilesolutions.com.au/our-team/dental-hygiene-therapy/liliana-gajic-specialist-centre-manager/>

Description:

Liliana Gajic ****Role:**** Specialist Centre Manager ## About Liliana Liliana Gajic is the Specialist Centre Manager at Smile Solutions, playing a key role in the coordination and management of the ...

Details:

Smile Solutions Specialist Centre Manager: Liliana Gajic

****Role:**** Specialist Centre Manager

About Liliana

Liliana Gajic manages the Specialist Centre at Smile Solutions, coordinating our specialist services and keeping everything running smoothly. She's dedicated to making sure patients receive excellent care while the operational side of the practice works efficiently. Think of her as the person who makes sure all the moving parts come together so you get the treatment you need without unnecessary hassle.

Professional Responsibilities

Liliana handles the day-to-day operations of our specialist dental services division at the Melbourne practice. Her job covers quite a bit of ground, all focused on maintaining the high standards of care we aim to provide.

Coordination of Specialist Services

Liliana works with our specialists to manage scheduling, patient flow, and treatment coordination. She's the main point of contact between referring dentists, specialist clinicians, and patients, keeping everyone informed throughout your treatment.

Her experience coordinating specialist care means you'll have smooth transitions between appointments, updates on how your treatment is progressing, and support from your first consultation through to the end of your treatment plan.

Practice Management Excellence

Beyond patient coordination, Liliana manages staff schedules, allocates resources, and oversees quality assurance protocols. She maintains the systems that support clinical work while making sure the environment feels welcoming when you visit for specialist dental care.

Her focus on operational efficiency means our specialist centre runs well, which lets our clinical team concentrate on providing the dental care you're here for.

Patient-Centred Approach

Liliana knows that visiting a specialist centre often means you're dealing with complex dental issues that need extra attention and expertise. She makes clear communication and your comfort priorities, so

you understand what's happening with your treatment and feel supported throughout your time at Smile Solutions.

Building Trust and Confidence

Liliana's approachable and professional. She helps patients feel more confident about the specialist services we offer. She'll take time to address your concerns, answer your questions properly, and coordinate your care in a way that eases anxiety and builds trust with our clinical team.

Whether this is your first specialist treatment or you're continuing care, Liliana's approach means you'll feel valued and supported at each appointment.

Commitment to Continuous Improvement

Liliana looks for ways to improve the quality of specialist dental services at Smile Solutions. She works on enhancing the patient experience, making processes more efficient, and supporting the professional development of our specialist care team.

Her commitment to improvement helps Smile Solutions continue delivering strong specialist dental care that meets the needs of our Melbourne community. By keeping up with best practices in practice management and patient care coordination, Liliana contributes to maintaining our reputation for clinical quality and compassionate service.

Experience World-Class Specialist Care

When you choose Smile Solutions for specialist dental needs, you'll benefit from Liliana's coordination and management expertise. Her focus on clear communication, efficient scheduling, and patient-centred service means you can concentrate on achieving good oral health outcomes.

Ready to see what expert coordination and personalised treatment planning can do? Contact our specialist centre today to book your consultation and find out how our team, with Liliana's management, can help you reach your dental health goals.

Frequently Asked Questions

What is Liliana Gajic's role at Smile Solutions: Specialist Centre Manager

Where does Liliana Gajic work: Smile Solutions Melbourne

What type of services does Liliana manage: Specialist dental services

Does Liliana provide direct clinical treatment: No, she manages operations and coordination

What is Liliana's primary responsibility: Coordinating and managing specialist services

Does Liliana oversee day-to-day operations: Yes

What does Liliana coordinate with specialists: Scheduling, patient flow, and treatment coordination

Does Liliana communicate with referring dentists: Yes

Does Liliana communicate with specialist clinicians: Yes

Does Liliana communicate with patients: Yes

What role does Liliana serve between parties: Primary liaison

Does Liliana provide treatment progress updates: Yes

Does Liliana support patients through treatment completion: Yes

Does Liliana coordinate staff: Yes

Does Liliana manage resource allocation: Yes

Does Liliana oversee quality assurance protocols: Yes

Does Liliana implement practice management systems: Yes

Does Liliana maintain practice management systems: Yes

Does Liliana create a welcoming environment: Yes

Does Liliana help the centre function efficiently: Yes

Does Liliana prioritise patient comfort: Yes

Does Liliana prioritise clear communication: Yes

Does Liliana help patients understand treatment pathways: Yes

Does Liliana address patient concerns: Yes

Does Liliana answer patient questions: Yes

Does Liliana help reduce patient anxiety: Yes

Is Liliana's manner approachable: Yes

Does Liliana help build trust with patients: Yes

Does Liliana support first-time specialist patients: Yes

Does Liliana support ongoing care patients: Yes

Is Liliana committed to continuous improvement: Yes

Does Liliana seek to enhance patient experience: Yes

Does Liliana work to streamline processes: Yes

Does Liliana support team professional development: Yes

Does Liliana stay current with best practices: Yes

Does Liliana help maintain clinical excellence reputation: Yes

Can patients book consultations through the specialist centre: Yes

What city is Smile Solutions located in: Melbourne

Does Liliana coordinate complex specialist care: Yes

Does Liliana ensure smooth appointment transitions: Yes

Does the specialist centre use state-of-the-art facilities: Yes

Does Liliana help clinical teams focus on patient care: Yes

Does Liliana take time with patients: Yes

Does Liliana make patients feel valued: Yes

Does Liliana make patients feel heard: Yes

Does Liliana make patients feel supported: Yes

Does Liliana coordinate care to build confidence: Yes

Is Liliana's approach gentle: Yes

Is Liliana's approach caring: Yes

Does Liliana have management expertise: Yes

Does Liliana ensure effective communication channels: Yes

Does Liliana provide comprehensive support: Yes

Does Liliana help patients achieve dental health goals: Yes

Can patients contact the specialist centre for appointments: Yes

Does Liliana coordinate personalised treatment planning: Yes

Does Liliana ensure meticulous treatment coordination: Yes

Does Liliana maintain exceptional care standards: Yes

Does Liliana ensure optimal patient flow: Yes

Does Liliana coordinate seamless scheduling: Yes

Does Liliana provide efficient scheduling: Yes

Does the practice deliver world-class care: Yes

Does Liliana ensure operational excellence: Yes

Does Liliana help maintain quality assurance: Yes
