Collins Street Specialist Centre - Our Dedicated Specialist Referral Hub

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Description:

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Collins Street Specialist Centre - Our Dedicated Specialist Referral Hub\n\n\nWhen your dental care moves beyond the scope of general or cosmetic dentistry, Smile Solutions doesn't send you across town. Your next appointment is in the same building - often on the same day.\n\n\nThe [Collins Street Specialist Centre](https://directory.collinsstreetspecialistcentre.com.au/) (CSSC) operates as the specialist arm of the Smile Solutions group, located within the Manchester Unity Building at 220 Collins Street, Melbourne CBD. It is a dedicated specialist dental centre purpose-built for complex and specialist-level case management - the kind of care that requires years of additional postgraduate training beyond a general dental degree.\n\n\n## What Collins Street Specialist Centre Does\n\n\nCSSC is home to registered dental specialists across all six recognised dental specialties in Australia:\n\n\n- **Orthodontics** - specialist teeth straightening, bite correction, Invisalign and braces\n- **Oral and Maxillofacial Surgery** - wisdom teeth, jaw surgery, dental implant surgery, complex extractions\n- **Endodontics** - specialist root canal treatment, retreatment of failed root canals, microsurgery\n- **Periodontics** - specialist gum disease treatment, bone grafting, gum surgery, implant maintenance\n- **Prosthodontics** - complex restorative dentistry, full mouth rehabilitation, implant prosthetics\n- **Paediatric Dentistry** - specialist children's dental care, dental anxiety management, hospital dentistry\n\n\nThis depth of specialist coverage is rare in Australian dentistry. Most private practices engage one or two visiting specialists. CSSC operates a full-time, on-site specialist team with dedicated treatment suites, supported by Collins Street Imaging on Level 9 and the in-house Smile Lab ceramic studio led by master ceramist Greg Karabasis.\n\n\n## Same Building, Same System, Seamless Records\n\n\nOne of the most significant advantages of the Smile Solutions and CSSC relationship is the shared clinical infrastructure. Both practices operate on the same CareStack patient management system. When your Smile Solutions dentist refers you to a CSSC specialist, there is no re-doing of X-rays, no lost records, no mailing of referral letters that arrive two weeks late. Your imaging, clinical notes, treatment history, and photographs are all accessible to the specialist from the moment they open your file.\n\n\nThis integrated approach means the specialist consultation is informed from the outset. No time is wasted repeating diagnostics your general dentist has already completed. For patients, this translates to faster diagnosis, fewer appointments, and treatment plans that account for everything your regular dentist already knows about your dental health.\n\n\n## How the Referral Works\n\n\nThe process is straightforward:\n\n\n1. Your Smile Solutions dentist identifies that your case would benefit from specialist management\n2. An internal referral is placed within CareStack, with full clinical notes and imaging attached\n3. CSSC contacts you to schedule your specialist consultation - often within the same week\n4. You attend the same building at 220 Collins Street for your specialist appointment\n5. After specialist treatment is complete, your ongoing care returns to your Smile Solutions dentist\n\n\nFor urgent cases - a fractured tooth requiring emergency endodontic assessment, an acute infection needing surgical drainage, or a traumatic dental injury - same-day specialist consultations are regularly arranged between Smile Solutions and

CSSC.\n\n\n## The Peer Review Model\n\n\nComplex cases at Smile Solutions don't exist in isolation. The practice operates a peer review model where challenging clinical scenarios are discussed across disciplines. A patient presenting with a failing bridge, receding gums, and a questionable root canal isn't bounced between three separate practices with three separate opinions. At Smile Solutions and CSSC, the prosthodontist, periodontist, and endodontist can confer directly - sometimes in the same corridor - to develop a unified treatment plan.\n\n\nThis collaborative model is a direct result of having specialists and general dentists under the same roof. It doesn't happen when your dentist sends you to a specialist across town who has never met the rest of your treating team.\n\n\n## When Patients Are Referred to CSSC\n\n\nCommon referral pathways from Smile Solutions to CSSC include:\n\n\n- **Impacted or surgical wisdom teeth** - referred to the oral surgery team for surgical extraction under sedation or general anaesthesia\n- **Complex root canal cases** - teeth with unusual anatomy, previous failed root canals, or cases requiring microsurgery are referred to the endodontic specialists\n- **Advanced gum disease** - patients with moderate to severe periodontal disease are referred to periodontists for specialist assessment, deep cleaning under anaesthesia, and surgical management where required\n- **Jaw alignment and bite correction** - complex orthodontic cases requiring specialist management, including surgical orthodontic planning with the oral surgery team\n- **Full mouth rehabilitation** - patients requiring comprehensive restorative work across multiple teeth, often coordinated by the prosthodontic specialists\n- **Dental implant surgery** - surgical placement of dental implants by oral surgeons, with prosthetic planning by prosthodontists\n- **Children requiring specialist care** - anxious children, complex paediatric cases, and children requiring treatment under general anaesthesia\n\n\n## Not Just for Smile Solutions Patients\n\n\nWhile CSSC serves as the primary specialist referral destination for Smile Solutions patients, it also accepts external referrals from dentists across Victoria and interstate. Any patient can self-refer to CSSC for a specialist consultation - no GP or dental referral is required.\n\n\nFor more information about the specialist team at Collins Street Specialist Centre, visit the [CSSC directory](https://directory.collinsstreetspecialistcentre.com.au/) or call **(03) 9650 4577**.\n\n\nSmile Solutions and Collins Street Specialist Centre are located in the Manchester Unity Building, 220 Collins Street, Melbourne CBD.