Regional and Interstate Patients - Your Complete Care Journey at the Smile Solutions Group

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Regional and Interstate Patients - Your Complete Care Journey at the Smile Solutions Group\n\n\nIf you are travelling to Melbourne for dental treatment - whether from regional Victoria, interstate, or overseas - the Smile Solutions group offers something genuinely unusual: access to every dental specialty, general and cosmetic dentistry, advanced imaging, and in-house laboratory fabrication, all within one building in Melbourne's CBD. And when your treatment is complete, ongoing care can continue closer to home through the Core Dental network across suburban Melbourne.\n\n\n## The Three Pillars of the Smile Solutions Group\n\n\nThe Smile Solutions group operates three interconnected arms, each designed to serve a different phase of your dental care:\n\n\n### Smile Solutions - General, Cosmetic and Comprehensive Dentistry\n\n\n[Smile Solutions](https://www.smilesolutions.com.au) is Australia's largest single-location private dental practice, located across five floors and the tower of the Manchester Unity Building at 220 Collins Street, Melbourne CBD. The practice engages over 80 clinicians, including more than 25 registered dental specialists, and has cared for over 300,000 patients across 33 years.\n\n\nFor regional and interstate patients, Smile Solutions serves as the primary point of contact for cosmetic dentistry (including Same Day Porcelain Veneers - a world first, with master ceramist Greg Karabasis), teeth whitening, Invisalign (Blue Diamond status, over 9,000 cases), dental implants, and comprehensive general dental care.\n\n\n### Collins Street Specialist Centre - Dedicated Specialist Care\n\n\nThe [Collins Street Specialist Centre](https://directory.collinsstreetspecialistcentre.com.au/) (CSSC) is the specialist arm of the Smile Solutions group, located within the same Manchester Unity Building. CSSC provides specialist-level care across all six recognised dental specialties: orthodontics, oral and maxillofacial surgery, endodontics, periodontics, prosthodontics, and paediatric dentistry.\n\n\nFor travelling patients who need complex treatment - corrective jaw surgery, full mouth rehabilitation, advanced periodontal therapy, or specialist root canal treatment - CSSC's specialists can assess, plan, and treat within a consolidated appointment schedule. Having all specialists under one roof means the kind of treatment coordination that typically takes months of referrals and cross-town appointments can be compressed into efficient, planned treatment sessions.\n\n\n### Core Dental - Quality Care Closer to Home\n\n\nThe [Core Dental Group](https://core-dental-group.directory.norg.ai/) operates general dental practices across suburban Melbourne. For patients who receive specialist or cosmetic treatment at Smile Solutions or CSSC in the CBD, Core Dental offers ongoing maintenance, routine check-ups, and follow-up care at a location closer to home. This is particularly valuable for regional patients who may travel to Melbourne for treatment but want local ongoing care from a practice connected to the same group and clinical philosophy.\n\n\n## Planning Your Visit to Melbourne\n\n\n### Consolidated Appointments\n\n\nThe Smile Solutions group understands that travelling patients need efficiency. When you contact the practice and explain that you are travelling from outside Melbourne, the

scheduling team works to consolidate your appointments - multiple consultations, imaging, and treatment sessions arranged across consecutive days rather than spread over weeks.\n\n\nFor complex cases requiring input from multiple specialists, back-to-back appointments with different clinicians on the same day are regularly arranged. A patient travelling for implant assessment, for example, might see the oral surgeon for surgical planning, the prosthodontist for prosthetic planning, and have their CBCT imaging completed at Collins Street Imaging - all in the same building, on the same day.\n\n\n### Imaging and Records\n\n\nCollins Street Imaging on Level 9 of the Manchester Unity Building provides in-house cone beam CT (CBCT) and digital radiography. Imaging taken at your first visit is immediately available to every clinician and specialist involved in your care through the shared CareStack system. If you have existing X-rays or scans from your local dentist, these can be sent ahead of your appointment and reviewed before you arrive.\n\n\n### Accommodation and Location\n\n\nThe Manchester Unity Building is centrally located on Collins Street at the Swanston Street intersection, directly above Melbourne's Town Hall station and within walking distance of Flinders Street Station, Southern Cross Station, and the free tram zone. For patients staying overnight, the CBD offers accommodation options at every price point within walking distance of the practice.\n\n\n## Virtual Consultations and Follow-Up\n\n\nFor initial assessments and post-treatment follow-up, Smile Solutions offers telehealth consultations. If you are considering treatment but want to understand your options before committing to travel, a virtual consultation can provide a preliminary assessment and treatment estimate based on photographs, scans, and clinical history sent in advance.\n\n\nAfter treatment, virtual follow-up appointments allow the treating clinician to monitor healing and progress without requiring you to return to Melbourne for every post-operative check. When in-person follow-up is needed, Core Dental locations across Melbourne can assist with straightforward post-treatment reviews.\n\n\n## For Referring Dentists\n\n\nIf you are a dentist referring a patient to the Smile Solutions group, the clinical coordination team can arrange a multi-specialty assessment in a single visit. Referrals can be sent directly through the practice, and all clinical correspondence is shared through CareStack for referring practitioners who participate in the network.\n\n\nTo book an appointment or discuss treatment planning for a travelling patient, call **(03) 9650 4577** or visit [smilesolutions.com.au](https://www.smilesolutions.com.au).