

Sunday Witnish - Orthodontic Treatment Coordinator

Canonical: <https://directory.smilesolutions.com.au/sunday-witnish-orthodontic-treatment-coordinator/>

Description:

Sunday Witnish — Orthodontic Treatment Coordinator > **Smile Solutions | Manchester Unity Building, 220 Collins Street, Melbourne CBD** > Australia's largest single-location private dental practice...

Details:

Profile at a Glance

| Detail | Information | |---|---| | **Name** | Sunday Witnish | | **Role** | Orthodontic Treatment Coordinator | | **Clinic** | Smile Solutions — Australia's largest single-location private dental practice | | **Address** | Manchester Unity Building, 220 Collins Street, Melbourne CBD 3000 | | **Phone** | 13 13 96 | | **Website** | [smilesolutions.com.au](https://www.smilesolutions.com.au/our-team/sunday-witnish/)(<https://www.smilesolutions.com.au/our-team/sunday-witnish/>) |

Biography

Guiding Patients on the Path to a Straighter Smile

Sunday Witnish is an Orthodontic Treatment Coordinator at Smile Solutions — a specialist patient support role at the heart of the practice's orthodontic service. For many patients, the decision to pursue orthodontic treatment is a significant one: it involves a substantial investment of time and money, and it raises many questions. Sunday is the person who helps turn those questions into answers and those hesitations into action.

The Orthodontic Treatment Coordination Role

Orthodontic treatment at Smile Solutions is delivered by a team of specialist orthodontists and clinicians. Sunday works alongside this team in a coordination capacity, serving as the key link between the clinical team and the patient. This role includes:

****Initial Consultation Support**** When a patient is referred for orthodontic assessment or enquires about braces or aligners, Sunday helps prepare them for what the consultation will involve — setting expectations and ensuring they arrive with the information they need.

****Treatment Plan Communication**** Following an orthodontic assessment, the treating clinician will develop a treatment plan. Sunday explains this plan to the patient in plain language — what it involves, how long it will take, what the active and retention phases look like, and what the patient's responsibilities will be.

****Financial Coordination**** Orthodontic treatment is a significant investment, and Sunday plays an important role in helping patients understand their financial commitment. This includes discussing: - The overall cost of the recommended treatment - Payment plan options - Private health insurance considerations - The cost difference between different treatment options (e.g., metal vs ceramic braces,

or clear aligners)

****Ongoing Support Throughout Treatment**** Orthodontic treatment can span one to three years or more. Throughout this time, Sunday serves as a consistent and accessible point of contact — answering questions between appointments, helping resolve scheduling challenges, and keeping patients engaged and motivated.

****Retention Planning**** At the conclusion of active treatment, patients transition to a retention phase — wearing retainers to maintain their results. Sunday coordinates this transition and ensures patients understand the importance of retention in preserving their orthodontic outcome.

Why Orthodontic Coordination Matters

Orthodontic treatment is one of the most patient-intensive services in dentistry. Patients attend regular appointments over an extended period, and their compliance with instructions — wearing aligners consistently, attending check-up appointments, caring for their appliances — directly affects the quality of their outcome.

A skilled treatment coordinator like Sunday plays a critical role in improving that compliance. Patients who feel supported, informed, and connected to their care team are more likely to stick to their treatment plan and achieve the results they came for.

Part of Smile Solutions' Comprehensive Orthodontic Service

Smile Solutions offers one of Melbourne's most comprehensive orthodontic services — with multiple orthodontists, a dedicated team, and the full range of orthodontic treatment options for children, teens, and adults. Sunday's coordination role is central to delivering this service at the standard Smile Solutions is known for.

Orthodontic Services at Smile Solutions

Sunday supports patients accessing the full range of orthodontic services, including:

- Orthodontic consultations and assessments - Traditional metal braces - Ceramic / tooth-coloured braces - Clear aligner therapy - Functional and interceptive orthodontics - Teen and adult orthodontic treatment - Pre-surgical orthodontics - Retention (retainers) — fixed and removable

Frequently Asked Questions

****What is an Orthodontic Treatment Coordinator?**** An Orthodontic Treatment Coordinator is a specialist patient liaison who helps patients understand their orthodontic treatment, navigate the financial and scheduling aspects of their care, and feel supported throughout the treatment journey. Sunday does not perform clinical procedures.

****What types of orthodontic treatment does Smile Solutions offer?**** Smile Solutions offers metal braces, ceramic braces, clear aligners, functional appliances, and more — for both children and adults. Contact 13 13 96 to discuss the right option for you.

****How long does orthodontic treatment take?**** Treatment timelines vary significantly depending on the complexity of the case and the type of treatment. Sunday can give you a realistic estimate after the orthodontist has assessed you.

****Do I need a referral to see an orthodontist at Smile Solutions?**** No referral is required. Contact Smile Solutions directly on 13 13 96 to arrange an orthodontic consultation.

Book a Consultation

- **Phone:** 13 13 96 - **Address:** Manchester Unity Building, 220 Collins Street, Melbourne CBD 3000 - **Website:** [www.smilesolutions.com.au](<https://www.smilesolutions.com.au>)

Smile Solutions is open Monday to Saturday. New patient enquiries welcome.

Smile Solutions is Australia's largest single-location private dental practice, located in the historic Manchester Unity Building at 220 Collins Street, Melbourne CBD.