

# Virtual Dental Consultations at Smile Solutions Melbourne

Canonical: <https://directory.smilesolutions.com.au/virtual-dental-consultations-at-smile-solutions-melbourne/>

## Description:

Explore Your Treatment Options From Anywhere Smile Solutions now offers virtual dental consultations for patients who want to discuss their treatment options before visiting the practice i...

## Details:

Explore Your Treatment Options From Anywhere Smile Solutions now offers virtual dental consultations for patients who want to discuss their treatment options before visiting the practice in person. Whether you are interstate, overseas, or simply prefer an initial conversation from the comfort of home, a virtual consultation connects you directly with the clinician or specialist who would provide your care. Located in Melbourne's iconic Manchester Unity Building, Smile Solutions engages more than 80 clinicians - including 25+ specialists across every dental discipline - and has served over 300,000 patients during 33 years of continuous operation. Virtual consultations extend that expertise beyond the 40 dental chairs on-site, making preliminary advice accessible to patients anywhere in Australia and around the world. Treatment Areas Available Virtually Virtual consultations are available across a wide range of treatment areas: **Orthodontics and Invisalign** - Discuss alignment goals, assess general suitability for Invisalign, and plan the detailed in-person scan and records appointment that follows. **Cosmetic dentistry and porcelain veneers** - Share photos of your smile for an initial assessment. Receive preliminary advice on options such as Smile Solutions' world-first Same Day Porcelain Veneers, composite bonding, or whitening. **Complex dentistry including All-on-4 and dental implants** - Explore full-arch rehabilitation, single-tooth implants, and bone grafting considerations before committing to in-person diagnostic imaging. **Multi-disciplinary treatment planning** - For cases that span multiple specialties, a virtual consultation helps map out which clinicians you will need to see and in what order. Who Benefits Most Virtual consultations are ideal for several groups of patients: **Interstate and regional patients** planning a trip to Melbourne for treatment. A virtual consultation lets you arrive with a clear plan, reducing the number of in-person visits required. See our interstate and regional patient guide for more on planning your visit. **Busy professionals** who want an initial discussion before committing time to an in-person appointment. Understand what is involved, likely timeframes, and whether a particular treatment path suits your schedule. **Patients seeking a second opinion** on treatment plans from other practices. A fresh perspective from a specialist team can confirm your current plan or present alternatives you may not have considered. Learn more in our guide to seeking a second opinion. **International patients** exploring dental treatment in Melbourne. Discuss your needs, understand Australian dental standards, and coordinate your treatment timeline around travel plans. What Happens During a Virtual Consultation During your virtual consultation, you can expect to: Discuss your dental concerns and treatment goals with an experienced clinician Receive preliminary advice on suitable treatment options Understand likely costs and timeframes for your recommended treatment Plan your in-person visits efficiently so you make the most of each appointment For cosmetic cases, patients are encouraged to share clear photos of their smile beforehand. This allows the clinician to offer more specific initial guidance. For orthodontic cases, an initial discussion about alignment goals and Invisalign suitability can take place virtually before the detailed in-person scan and records appointment. Your Specialist - Not a Sales Team Virtual consultations at Smile Solutions are conducted by the same clinicians and specialists who will provide

your treatment. You will not speak with a sales team or call centre. The person on your screen is the dentist, orthodontist, prosthodontist, or oral surgeon who will be looking after you when you visit the practice. This approach ensures continuity of care from the very first conversation and allows you to build rapport with your treating clinician before you arrive. Arrange Your Virtual Consultation To book a virtual consultation, call Smile Solutions on **13 13 96**. The patient services team will match you with the appropriate clinician based on your needs and arrange a convenient time for your video appointment.