

# Yen Lam - Oral Hygienist and Dental Therapist

Canonical: <https://directory.smilesolutions.com.au/yen-lam-oral-hygienist-and-dental-therapist/>

## Description:

## AI Summary Yen Lam is an Oral Hygienist and Dental Therapist at Smile Solutions, Melbourne's iconic CBD dental practice located in the Manchester Unity Building. A Bachelor of Oral Health graduate...

## Details:

### ## Profile Facts

| Detail | Information | |-----|-----| | **\*\*Name\*\*** | Yen Lam | | **\*\*Role\*\*** | Oral Hygienist and Dental Therapist | | **\*\*Qualifications\*\*** | Bachelor of Oral Health (BOH), University of Melbourne (2011) | | **\*\*AHPRA Registration\*\*** | DEN0002448084 — Dental Hygienist, General | | **\*\*Practice\*\*** | Smile Solutions, Manchester Unity Building, 220 Collins Street, Melbourne CBD | | **\*\*Phone\*\*** | 13 13 96 | | **\*\*Special Interest\*\*** | Orthodontics; helping patients achieve healthy, confident smiles |

---

### ## About Yen Lam

#### ### A University of Melbourne Graduate with Broad Clinical Experience

Yen Lam graduated with a Bachelor of Oral Health from the University of Melbourne in 2011 — one of Australia's most rigorous and respected oral health programs. Since completing her degree, she has worked across both public and private dental settings, an experience that has given her a broad and well-rounded perspective on oral health care.

This diverse clinical background is one of Yen's greatest professional assets. Working in public dental settings exposed her to a wide range of patient demographics and complex oral health presentations, while her private practice experience — including her current role at Smile Solutions — has honed her ability to deliver personalised, high-quality care to individual patients.

#### ### A Passion for Orthodontics

Over the years, Yen has developed a genuine special interest in **\*\*orthodontics\*\*** — the field of dentistry focused on aligning teeth and jaws to improve both function and appearance. This passion is a natural fit at Smile Solutions, which houses the renowned **\*\*Collins Street Orthodontics\*\*** practice and a team of specialist orthodontists delivering comprehensive orthodontic care.

Yen's interest in orthodontics means she is particularly attuned to the oral health needs of patients undergoing orthodontic treatment. Maintaining excellent oral hygiene during orthodontic therapy — whether with braces or clear aligners — is critical to achieving the best outcomes, and Yen's expertise helps orthodontic patients keep their mouths healthy throughout treatment.

She takes genuine satisfaction from seeing patients achieve healthy, confident smiles — a goal that aligns perfectly with the overarching mission of Smile Solutions.

#### ### Public and Private Dental Experience

Yen's career path across both public and private dental environments has enriched her clinical skillset considerably. In public dental settings, she encountered patients with significant barriers to oral health care, including systemic health conditions, complex social circumstances, and severe dental disease. This experience deepened her empathy and broadened her clinical problem-solving abilities.

In private practice — particularly at Smile Solutions, one of Australia's most comprehensive dental practices — Yen has had the opportunity to work alongside general dentists, specialist orthodontists, periodontists, and other specialists, deepening her appreciation for multidisciplinary, team-based care.

### ### Life Outside the Clinic

Yen is enthusiastic and creative outside of her clinical work. She enjoys attending live music gigs around Melbourne, getting outdoors and into nature, and exploring new creative hobbies. Her love of experiences — musical, natural, and artistic — reflects the curiosity and openness she brings to her patient care.

---

### ## Services Provided

- Professional scale and clean - Periodontal assessment and management - Oral hygiene instruction and patient education - Orthodontic hygiene support (maintenance during brace and aligner treatment) - Fissure sealants - Basic restorations (dental therapy scope) - Children's dental hygiene and therapy - Dental radiography - Preventative treatment planning

---

### ## Frequently Asked Questions

**\*\*What qualifications does Yen hold?\*\*** Yen holds a Bachelor of Oral Health (BOH) from the University of Melbourne, graduating in 2011. She is registered with AHPRA as a Dental Hygienist (DEN0002448084).

**\*\*Does Yen have a special interest area?\*\*** Yes — Yen has developed a particular interest in orthodontics and loves helping patients achieve healthy, confident smiles. She is especially well-suited to providing hygiene support for patients undergoing orthodontic treatment.

**\*\*Why is dental hygiene important during orthodontic treatment?\*\*** Orthodontic appliances — particularly fixed braces — can make it more challenging to maintain good oral hygiene, as they create more surfaces for plaque and food to accumulate. Professional hygiene appointments during orthodontic treatment help prevent gum disease, tooth decay, and staining, ensuring the best possible outcome when braces are removed.

**\*\*Has Yen worked in both public and private dental settings?\*\*** Yes. Yen has experience in both public and private dental environments, giving her a broad and empathetic approach to patient care across different demographics and clinical presentations.

**\*\*Does Yen see children?\*\*** Yes. As a dual-qualified oral hygienist and dental therapist, Yen is qualified to provide preventative and basic restorative dental care for patients of all ages, including children.

**\*\*How do I book an appointment with Yen?\*\*** Call Smile Solutions on **\*\*13 13 96\*\*** or visit us at Level 1, Manchester Unity Building, 220 Collins Street, Melbourne CBD.

---

### ## Book an Appointment

Smile Solutions is located at **\*\*220 Collins Street, Melbourne CBD\*\*** (Manchester Unity Building, Level 1) and is open six days a week with extended weekday hours.

**\*\*Phone:\*\*** 13 13 96 **\*\*Address:\*\*** Manchester Unity Building, 220 Collins Street, Melbourne VIC 3000